

# 2024 PIPELINE EXCAVATOR QUICK REFERENCE GUIDE - PAL

COMPANY	EMERGENCY NUMBER	COMPANY	EMERGENCY NUMBER
Acadian Gas Pipeline System .....	1-888-883-6308	Intercontinental Terminals Company (Ext 12) .....	1-225-389-0170
Aethon Energy Operating LLC .....	1-800-274-0033	or .....	1-225-334-9379
Aethon United Pipeline LP .....	1-800-274-0033	KinderHawk Field Services LLC .....	1-225-387-5351
Air Liquide.....	1-800-364-7378	Kinder Morgan Energy Partners, LP (Cypress Pipeline).....	1-866-775-5784
or .....	1-713-864-7764	Kinetica Partners LLC.....	1-800-265-6000
Air Products, LLC .....	1-800-572-6521	KM Louisiana Pipeline.....	1-855-395-3958
Arcadia Gas Storage, LLC (Toll Free) .....	1-877-489-7213	Linde .....	1-800-733-2490
or .....	1-318-263-2355	or .....	1-225-343-1524
Atmos Energy .....	1-866-322-8667	Livingston Parish GUD #1 .....	1-800-926-9620
Avocet LNG, LLC.....	1-713 345-1063	LOCAP, LLC .....	1-225-667-8273
Bayou Bridge .....	1-800-753-5531	LOOP, LLC .....	1-800-820-5667
Black Bear Midstream.....	1-877-885-6435	Mardi Gras Midstream LLC .....	1-800-820-5667
Black Bear Transmission LLC.....	1-844-940-3077	or .....	1-601-549-3484
Boardwalk Ethane Pipeline Company, LLC .....	1-866-506-7160	Matador Production Company .....	1-866-240-4431
Boardwalk Louisiana Gas Transmission, LLC .....	1-800-850-0051	Midcontinent Express Pipeline .....	1-972-371-5200
Boardwalk Louisiana Midstream, LLC.....	1-866-574-4483	Mid-Valley Pipeline Company .....	1-800-733-2490
Boardwalk Petrochemical Pipeline, LLC.....	1-844-337-8234	MOEM Pipeline, L.L.C. ....	1-800-753-5531
Bobcat Gas Storage / (Operated by Enbridge) .....	1-800-231-7794	Natural Gas Pipeline Company of America.....	1-855-887-9768
Buckeye Development & Logistics .....	1-866-514-8380	NGL Crude Terminals LLC .....	1-800-733-2490
Cadeville Gas Storage .....	1-888-572-7967	Nustar Pipeline Operating Partnership L.P. ....	1-888-529-5558
Calcasieu Refining Company.....	1-337-478-2130	Olin Chlor Alkali Products (Chemtrec) .....	1-800-759-0033
Calumet Shreveport Fuels, LLC .....	1-318-294-0990	Olin Chlor Alkali Products (St. Gabriel Control Room) .....	1-800-424-9300
Calumet Specialty Products .....	1-318-832-4236	Olin Chlor Alkali Products (Plaquemine Control Room) .....	1-225-642-1835
Cameron Interstate Pipeline .....	1-866-279-6094	Permian Express Partners.....	1-825-692-8766
CenterPoint Energy .....	1-888-876-5786	Perryville Gas Storage .....	1-800-753-5531
Cheniere Energy Inc.....	1-877-375-5002	Phillips 66 Pipeline LLC.....	1-888-572-7967
Chevron Pipe Line Company / Whitecap Pipe Line Co., LLC .....	1-800-762-3404	Pierre Part South Coast Gas .....	1-877-267-2290
CITGO Pipeline Company.....	1-800-248-4675	or .....	1-985-537-5281
CITGO Pipeline Company (Lake Charles Manufacturing Complex).....	1-337-708-6230	Pine Prairie Energy Center, LLC .....	1-888-826-8777
City of Gonzales .....	1-225-647-2841	Pipeline Technology .....	1-337-599-2196
Clearfork Midstream.....	1-903-935-2333	Placid Midstream LLC - Bourre' Pipeline.....	1-888-650-4443
Collins Pipeline Company .....	1-855-887-9768	Placid Pipeline Company LLC.....	1-225-387-0278
Comstock Oil & Gas .....	1-800-929-4884	Plains Pipeline, LP .....	1-225-387-0278
Crescent Midstream, LLC.....	1-833-531-1942	Rosefield Operating, LLC .....	1-800-708-5071
DCP Operating Company, LP.....	1-800-435-1679	Sasol .....	1-409-948-3407
Delek Logistics Partners, LP .....	1-800-344-5325	Saber Midstream .....	1-337-494-5301
Denbury Inc.....	1-888-651-7647	Sea Robin Pipeline Company.....	1-800-846-5265
Diversified Gas & Oil Corporation .....	1-877-711-1138	Sentinel Midstream Operating, LLC .....	1-800-225-3913
Dow Pipeline Company.....	1-800-223-4412	Shell Pipeline Company LP.....	1-888-303-3460
or .....	1-888-278-3413	South Coast Gas Co., Inc.....	1-800-922-3459
DTM Louisiana Gathering, LLC .....	1-877-697-2028	Southeast Supply Header .....	1-985-537-5281
Easton Energy Pipelines, LLC.....	1-888-776-6509	Southern Natural Gas.....	1-866-977-7374
Egan Hub.....	1-800-231-7794	Stabilis LNG Port Allen, LLC .....	1-800-252-5960
Empire Midstream LLC.....	1-844-252-9894	Stingray Pipeline .....	1-225-478-8636
Enable Gas Transmission/ Pine Pipeline.....	1-800-474-1954	Talos Energy .....	1-800-225-3913
Enable Mississippi River Transmission.....	1-800-325-4005	Targa Resources Inc. - Gas.....	1-713-470-0335
Enbridge Offshore (Gas Gathering), LLC.....	1-877-548-1800	Targa Resources Inc. - Liquid.....	1-800-722-7098
Energy Transfer Crude Oil .....	1-800-753-5531	TC Energy Natural Gas.....	1-800-483-9568
Energy Transfer Gas.....	1-877-404-2730	TC Energy Columbia Gulf Transmission .....	1-800-447-8066
or .....	1-800-392-1965	Tennessee Gas Pipeline .....	1-866-485-3427
Energy Transfer Liquids .....	1-800-375-5702	Terrebonne Parish Utilities .....	1-800-231-2800
or .....	1-888-844-8134	Texas Eastern Transmission L.P. (Enbridge) .....	1-985-873-6750
or .....	1-888-294-3940	Texas Gas Transmission, LLC.....	1-800-231-7794
or .....	1-800-753-5531	TG Natural Resources LLC .....	1-800-626-1948
or .....	1-800-839-7473	Third Coast Midstream .....	1-844-888-9549
or .....	1-800-786-7440	Tiger Pipeline.....	1-800-926-4352
EnLink Midstream.....	1-866-394-9839	Tristate NLA, LLC, Tristate RLA, LLC and Tristate RTX, LLC .....	1-888-844-3735
Entergy New Orleans, LLC / Entergy Louisiana, LLC.....	1-800-648-7411	Trunkline Gas Company.....	1-800-568-8793
or local .....	1-504-670-3544	Valero Partners Operating Co., LLC.....	1-800-225-3913
Enterprise Products Operating LLC .....	1-888-883-6308	Valero Refining - Meraux LLC.....	1-866-423-0898
Equistar Chemicals, LP .....	1-800-525-7516	Valero Refining - New Orleans, L.L.C - St Charles Refinery.....	1-504-278-5211
ExxonMobil Pipeline Company.....	1-800-537-5200	Venice Gas Gathering.....	1-985-764-4696
Florida Gas Transmission Company .....	1-800-238-5066	Westlake .....	1-409-948-3407
Genesis Energy, L.P.....	1-800-806-5463	Westlake Petrochemicals LLC.....	1-800-375-4629
Gillis Hub Pipeline.....	1-866-279-6094	Williams Gas Pipeline / Atlantic Gulf.....	1-337-583-3182
Golden Pass Pipeline LLC.....	1-877-477-5564	XTO Energy Inc. ....	1-855-945-5762
GOM Shelf, LLC .....	1-337-415-1040		1-832-625-1100
Gulf Run Transmission, LLC .....	1-800-325-4005		
Gulf South Pipeline Company, LLC .....	1-800-850-0051		
Haynesville Gathering LP .....	1-800-274-0033		
Harvest Midstream Company .....	1-713-289-2921		
Hilcorp Energy Company .....	1-713-209-2400		
Ibex Midstream .....	1-800-274-0033		
Indorama Ventures Olefins LLC .....	1-877-300-5604		



To learn more about your local pipeline operators, please visit [pal-awareness.com](http://pal-awareness.com)

**Note:** The above numbers are for emergency situations. Additional pipeline operators may exist in your area. Visit the National Pipeline Mapping System at [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov) for companies not listed above.

ONE-CALL SYSTEM	PHONE NUMBER
Louisiana One-Call Center .....	800-272-3020 or 811

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## EXCAVATOR RESPONSIBILITIES:

- Call Before You Dig - **It's the Law!**
- Wait the required time for the markings!  
(state specific time – check your local One Call Law)
- Tolerance Zones – May vary by state and/or company!
- Respect the marks!
- Dig with care!

## RISK CONSIDERATIONS

- Type/volume/pressure/location/geography of product
- Environmental factors – wind, fog, temperature, humidity
- Sight, sound, smell – indicators vary depending on product
- Black, dark brown or clear liquids/dirt blowing into air/  
peculiar odors/dead insects around gas line/dead  
vegetation
- Rainbow sheen on the water/mud or water bubbling up/  
frozen area on ground/frozen area around gas meter
- Other utility emergencies

## PIPELINE MARKERS

The U.S. Department of Transportation (DOT) requires the use of signs to indicate the location of underground pipelines. Markers like these are located on road, railroad, and navigable waterway crossings. Markers are also posted along the pipeline right-of-way. Markers may not be located directly over the pipeline it marks.

### The markers display:

- The product transported
- The name of the pipeline operator
- The operator's emergency number



## EXCAVATION BEST PRACTICES JOB SITE CHECKLIST

- White Lining (Pre-marking)
- One Call Facility Request
- One Call Access
- Locate Reference Number
- Separate Locate Request
- Pre-excavation Meeting
- Facility Relocations
- One Call Reference Number at Site
- Contact Names and Numbers
- Positive Response
- Facility Owner/Operator Failure to Respond
- Locate Verification
- Work Site Review with Company Personnel
- Documentation of Marks
- Facility Avoidance
- Marking Preservation
- Excavation Observer
- Excavation Tolerance Zone
- Excavation within the Tolerance Zone
- Vacuum Excavation
- Mismarked Facilities
- Exposed Facility Protection
- Locate Request Updates
- Facility Damage Notification
- Notification of Emergency Personnel
- Emergency Coordination with Adjacent Facilities
- Emergency Excavation
- Backfilling
- As-built Documentation
- Trenchless Excavation
- No Charge for Providing Underground Facility Locations
- Federal and State Regulations

## LOUISIANA

### Louisiana 811

Website: [www.louisiana811.com](http://www.louisiana811.com)

Advance Notice: 48 to 120 hours

Marks Valid: 20 Days/30 Days for Forestry or Agricultural Excavation

Law Link: <http://www.louisiana811.com/index.php/dig-law>

TICKETS			STATE LAWS & PROVISIONS								NOTIFICATION EXEMPTIONS				NOTIFICATIONS ACCEPTED							
FAX	Online	Mobile	Statewide Coverage	Civil Penalties	Emergency Clause	Mandatory Membership	Excavator Permits Issued	Mandatory Premarks	Positive Response	Hand Dig Clause	Damage Reporting	DOT	Homeowner	Railroad	Agriculture	Depth	Damage	Design	Emergency	Overhead	Large Projects	Tolerance Zone
Y	Y	Y	Y	Y	Y	N	N	Y	Y	N	Y	N	Y	N	Y	N	Y	Y	Y	N	Y	18"



**Know what's below.  
Call before you dig.**

